

Accessibility Feedback Form



The Scotiabank Convention Centre in Niagara Falls is committed to providing excellent customer service and comments help us to improve the visitor experience. Feedback is welcome. Please complete this form and leave it with a staff member at our Guest Services Desk or send it directly to our Human Resources Department: **Scotiabank Convention Centre**, 6815 Stanley Avenue, Niagara Falls, ON, L2G-3Y9 or call 905-357-6222 ext. 7210. If you want to provide your feedback using an alternate format, please let us know.

Pursuant to the *Municipal Freedom of Information and Protection of Privacy Act*, the legal authority for the collection of this information is the *Accessibility for Ontarians with Disability Act, 2005*, Regulation under the *Act*, Accessibility Standards for Customer Service, Ontario Regulation 429/07. The purpose of the collection of your personal contact information is so that we may respond to your feedback. This form is retained for a period of one year.

Personal information is Optional:

First Name:		Last Name:			
Address:					
City:		Province:		Postal Code:	
Phone No.		E-mail:			
Date of Visit:		Reason/Event for Visit:			
Compliments and/or concerns:					
What could the Scotiabank Convention Centre do to make it easier for you to access our venue, services and events in the future?					
Would you like to be contacted?	No, I do not need to be contacted Yes, my preferred method of contact is: <div style="display: flex; justify-content: space-around;"> Mail Phone E-mail </div>				

For Office Use Only

Customer Feedback Response

Date Received:

Follow up: